



Terms and Conditions

DATE: April 2024

REVIEW DATE: April 2025

Version 1



Overview

These Terms and Conditions have been made in accordance with UK legislation and regulations.

In these terms the following terminology applies. Any reference made to 'Swan Family', 'us', 'we', 'our' means Swan Family, whose registered office is at Regus Admirals Park Victory Way, Crossways Business Park Dartford England DA2 6QD Registration Number 11815745 (England and Wales). Any reference to 'you', 'your', 'user' means the person visiting our website and you hereby accepts our terms and conditions. Any use of the above terminology or other words in the singular, plural, capitalisation and/or he/she or they, are taken as interchangeable and therefore as referring to the same.

These terms and conditions will take effect upon your first visit, and your use of the site means that you accept these terms and conditions. As the sites owner, Swan Family reserves the right to change these terms and conditions at any point, so please read them carefully and check them regularly.

In relation to any other terms stated on this website which are in conflict with the terms found here, then the latter shall prevail.

The Site

Swan Family website has been developed taking every precaution to ensure the information and content held on this website is accurate in the UK, legally correct and ethical at the time of appearance. Although care has been taken in preparing the information and content contained on this website it is general information. Therefore, we recommend users also seek alternative professional advice where appropriate and where necessary contact us for more information.

Liability

So far as permitted by law, Swan Family accepts no liability for loss or damage, including but not limited to personal injury, resulting from the use of this website. While we make and have made all reasonable efforts to ensure no malware or viruses are transmitted via our website, this cannot be guaranteed. Swan Family will not accept liability from damage caused by viruses or malware or by any other means, save where legally unenforceable and recommends that users safeguard their IT equipment before downloading information and using this website.

We clarify that the content of this website is aimed at adults within the UK.



Unauthorised access

Any hacking into this website for the purpose of adding to or altering the content of the website or tampering, or sending unsolicited deliverables (e.g. spam, data packets), or transmitting any offensive or illegal content, and interfering with the general working of the site is illegal and unethical.

Using our logos, images and information

The Swan Family logo and other logos used by us are legally registered trademarks in the UK. You may not use Swan Family logos without our prior consent. To apply for permission please contact us. Swan Family reserves the right to require materials and logos to be removed from use if we believe it is not in our interest.

Our leaflets and brochures and our webpages can be printed, copied and used for private use, study or teaching purposes; however no modification may be made to the content. They may not be used for commercial, public or any other purposes without the consent of Swan Family .

There may be various information, materials or photos on our website that may be the property of another copyright owner, they are used on our website with their permission, and must not be used without their consent.

Links

You must obtain permission from Swan Family to include any links to our website. This can be requested by emailing Swan Family or by contact us. Swan Family reserves the right to require links to be removed if we believe it is not in our charity's interest.

Disclaimer:

We have provided links to other organisations for your convenience. We cannot guarantee or be responsible for their content or accessibility. Please read their privacy policies and terms and conditions.

Data Protection

Your data will be handled in accordance with the Data Protection Act 1998 and will only be used to keep you informed about our fundraising, activities, events and services. We will not share your information with any third party organisations except where such transfer is a necessary part of our activities, or we are required to do so by operation of law.

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